

Case Study

Forget Film.

See how one law enforcement agency saved \$20,000 and 500 man-hours a year by replacing its film-based mugshot process with a digital mugshot, booking & investigative solution.

Sergeant Mike Y., the IT Manager for a small-to-medium sized Sheriff's Department, was faced with another year of budget cuts and charged with looking for ways to reduce costs in his department over the long term while keeping mission critical operations in tact. For some time, Mike had been hearing complaints on the length of time his coworkers had to spend conducting the agency's bookings and investigations. Mike's agency was still using instant photos as part of its booking process, which required detectives to flip through pages of photos to develop lineups, mugbooks or conduct basic investigations.

The answer was to adopt a digital solution, but Mike was tasked with finding ways to reduce costs, not increase technology expenditures. After hearing about ImageWare Systems from a fellow officer in a neighboring county, Mike called the company to see what they could do for him.

An ImageWare representative visited Mike's agency, learned about its existing booking and investigative processes and made this assessment:

Mike's agency spends about \$1.25 on each instant mugshot photo. At an average of 11 bookings a day and two photos per booking, it was determined that Mike's agency spent nearly \$9,680 on photos each year.

It was also determined that the agency's detectives spent approximately 500 man hours each year manually flipping through photographs to create lineups, mugbooks or to conduct basic investigations. This alone was costing the agency approximately \$10,000 a year. Overall, using a film-based booking and investigative process cost the agency nearly \$20,000 a year on manual processes that could easily be replaced with a digital system.

While Mike could clearly see the need for this solution, his challenge was sourcing the funds to implement a new, digital booking and investigative solution. After reviewing the agency's existing technical infrastructure and equipment, it was determined it would cost approximately \$60,000 for the necessary hardware, software and training to get the ImageWare solution installed.

To keep Mike's agency from having to make such a large one-time expenditure, ImageWare provided the agency with a lease payment program. With this lease program, the agency paid \$20,000 a year for three years for their ImageWare solution—the same amount they were spending on their manual, film-based processes. After three years, the solution was paid in full resulting in a **savings of \$20,000 in year four and every year thereafter.**

Mike is representative of a typical law enforcement IT professional who comes to ImageWare seeking the fastest, most cost-effective way to reduce expenditures and streamline the booking and investigative processes.

To learn more about how ImageWare can put your agency on the most efficient path to booking and investigations, call 1-800-842-4199 or email us at sales@iwsinc.com.